

# LEADERSHIP IN TODAY'S WORLD

**TCOLE# 3751**  
**24 Hrs TCOLE Credit**

## Hosted By:

**Strategic planning, effective communication, conflict resolution,  
and building a resilient team.**

### Key Topics Covered

1. Leadership During Unprecedented Times: How to navigate and lead through uncertain and challenging situations.
2. Leading in Today's World: Understanding the evolving dynamics of law enforcement and adapting leadership styles accordingly.
3. Crisis Leadership: Effective strategies for leading during crisis situations and managing the impact on your team.
4. The Principles of Leadership: Exploring the core principles that every successful leader should embrace.
5. Setting SMART Goals: Learn how to set specific, measurable, achievable, relevant, and time-bound goals for your team.
6. Leading vs. Managing: Understanding the difference between leading and managing and when to apply each approach.
7. Evaluations vs. Annual Appraisals: Discover the benefits of ongoing evaluations and how they differ from traditional annual appraisals.
8. Employee Development: Strategies for fostering growth and development within your team, including mentoring and coaching.
9. Discipline and Teachable Moments: How to address disciplinary issues while turning them into teachable moments for growth.
10. Vision and Strategic Planning: Creating a clear vision for your department and developing effective strategic plans to achieve it.
11. Effective Communication: Enhancing your communication skills to ensure effective information flow within your team and with external stakeholders.
12. Conflict Resolution: Techniques for resolving conflicts within your team and promoting a positive work environment.
13. Building a Resilient Team: Strategies for building a team that can adapt and thrive in the face of challenges.

**Don't miss this opportunity to  
enhance your leadership skills and  
become a more effective Law  
Enforcement leader in today's  
ever-changing world!**

#### CONTACT US

Training@MengerUsa.com  
(800)489-8190

#### VISIT OUR WEBSITE FOR REGISTRATIONS

MengerPublicSafety.com

6330 E Hwy 290 #125  
Austin, Texas 78723

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**Hosted By: Jersey Village PD in Houston, Texas**

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and building a resilient team.**

## About

Are you looking for a new perspective on how to effectively engage in leadership and supervision during these unprecedented times?

Join us for an engaging 24 hour course on leadership in today's challenging times when law enforcement is faced with adversity in what seems to be a continuous crisis. We will get to the heart of true leadership and the pillars that separate leaders from managers. We will go in depth about employee appraisals, how to effectively utilize them in evaluations. We will cover counseling and career development to gain insight into providing guidance and support to your team members career progression. Furthermore, we will discuss the root causes behind problemed employee and learn effective approaches to address and resolve their issues. We will discuss and strategize how to master the art of effective communication with your team. You will learn how to identify and seize teachable moments to nurture growth an enhance performance. This course will teach how to collaborate and mentor those working with us and those coming after us.

**\*\*This training is open to leaders at all levels, including, Sergeants, Lieutenants, Captains, and Commanders.\*\***

**Prerequisite: N/A**

**When:**

**Where:**

**Tuition: \$275.00**

## Instructor

Lieutenant Belinda Mangum (retired), a highly accomplished and dedicated law enforcement professional with an incredible 25 years of service. Belinda's extensive experience and expertise make her an invaluable asset as an instructor.

Throughout her career, Belinda has held various critical roles, including patrol deputy, DWI Enforcement deputy, SFST instructor, I.O. operator and crisis intervention deputy. Belinda also served as a training academy instructor, firearms instructor, and BPOC instructor to name a few. As a detective Belinda investigated persons and property crimes before being selected for the child abuse multi-disciplinary investigatory team. Belinda was promoted to patrol sergeant and later selected as the criminal investigations division sergeant and hostage negotiations team supervisor.

In her role as Lieutenant, Belinda supervised a patrol platoon and served as the Field Training Director. Additionally, as a Lieutenant, Belinda supervised two Special Operations Divisions: Special Operations traffic consisting of MOTORS, HEAT, CVE, Lake Patrol, the Dive Team and later Special Operations - Crisis Intervention Team and School Resource Officer Program consisting of multiple districts.

Belinda has completed prestigious training programs, including the FBI Trilogy, Bill Blackwood's LEMIT Leadership Inventory for Female Executives, TCLEADS, and SHEILD. Additionally, she has trained and is experienced in Active Shooter Incident Management, Advanced Hostage Negotiations, Special Event Evacuation and Contingency Planning for Sports Venues and has served as the Law Enforcement Incident Commander for large events at the Circuit of Americas to include Formula 1, NASCAR and MOTO GP.

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